

Burnt Bridges? Thematic Review of the deaths of 5 men who lived Street-Based Lives

Niamh Cullen, Drug and Alcohol Manager, Calderdale Public Health

Luke Turnbull, Designated Nurse for safeguarding adults, Calderdale Clinical Commissioning Group

Julia Caldwell, Safeguarding Partnerships Manager, Calderdale Safeguarding Adults Board & Children Partnership

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https://safeguarding.calderdale.gov.uk/professionals/safegua rding-adults/safeguarding-adults-reviews-sars/

Background

5 men who lived street-based lives in Calderdale.

4 died within a week of each other.

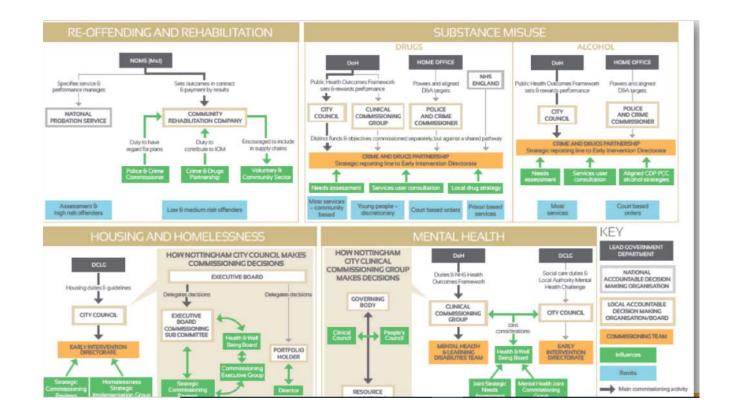
4 out of the 5 were known to substance misuse services.

The average age of death of these men was 43, with the youngest being 36.

The men had suffered adversity, trauma and physical trauma

Learning From the Review: Over-arching theme – Multiple & Complex Needs

- MCN is when a person experiences a combination of homelessness, addiction, re-offending behaviour or mental ill-health at the same time. People facing this complex set of challenges are also sometimes victims / perpetrators of domestic abuse, are likely to have poor physical health, may be sex-working and may be in debt
- They tend to be known to everyone, but often are served by no one as they are perceived to be 'hard to reach' or 'not my responsibility.'



Learning & Recommendations

Multiple & Complex Needs

• Review: Training / Commissioning / Reporting / Reviewing Deaths

Access to healthcare and other services

- Engagement / in-reach, outreach / Flexibility / Commissioning /
- Mental Health access & Dual Diagnosis / Harm Reduction

Access to suitable accommodation

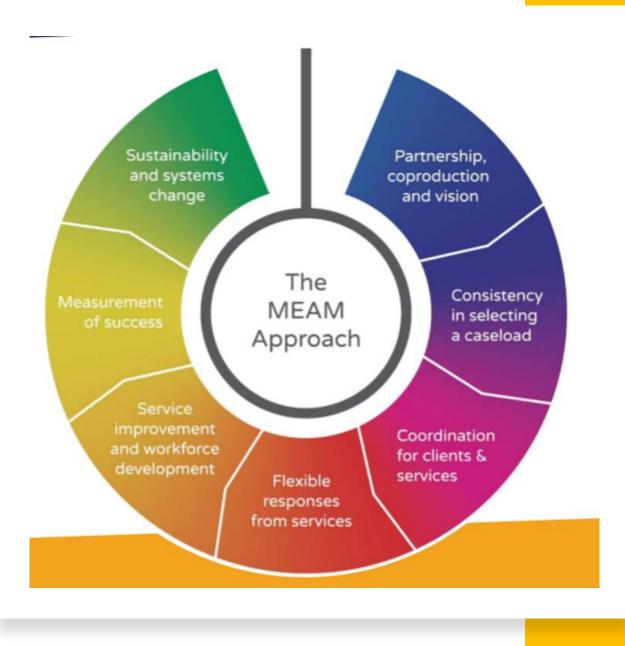
- Substance use barriers / Universal Credit (done) / single-person hostel (done)
- Explore sustainable funding (Reduce short term / piecemeal)

Prevention

- Public Health Prioritise street-based life group reducing health inequalities
- •Adult Social Care New Multi-Disciplinary Team Process move to inclusive 'criteria'
- •Health & Wellbeing Board Homelessness Strategy

MEAM (making every adult matter)

- Supporting Calderdale since April 2020
- System Change
- Pathway development
- Training
- Co production expertise
- Learning from other MEAM areas



Trauma Informed Response

Multi-Disciplinary Team Meetings

Craven Mount, Independent Housing, Winter Shelter & Crash Pads

The response: A Partnership Approach

In-Reach Health Services & Outreach Clinics

Changes to High Intensity User Group

Dual Diagnosis Workstream

Commissioners informed by Burnt Bridges? Learning

Drug & alcohol outreach & rapid access inc stabilisation & Detox Beds

Expectations from organisations

Training / Awareness Raising: Continue to commit to supporting staff and volunteers to be sufficiently skilled, competent, resilient and proactive to effectively engage with people with multiple complex needs, including in trauma informed practice.

Supervision: Commit to effective induction and reflective safeguarding supervision for front line practitioners. (SAB / CSCP Supervision Training is available).

Never Give Up: Promote a culture of never giving up and promote how multi-agency working can help break down barriers to engagement and support.

Review discharge / disengagement procedures: Reviewed current discharge and disengagement procedures in response to the Burnt Bridges Report learning, in order to maximise access and engagement. Agencies to consider reasonable adaptions to appointment arrangements, communication and policies for this group of people.