

WY-FI Plus

A helping hand for our local community

WY-FI Plus is a community partnership supporting people with multiple and complex needs to improve their health and wellbeing. WY-FI Plus has two primary elements:

- **Inclusive Healthcare Service**
- **WY-FI**

Inclusive Healthcare Service

This is a tailored support service for adults in Wakefield who are currently homeless or rough sleeping. Through this, we offer:

- Healthcare assessments
- Focused 1:1 Navigator support for homeless adults
- Health education
- Signposting to support agencies, including community kitchens and charities

WY-FI

WY-FI is a navigation service which helps vulnerable people to get the right support when they need it most. We work with adults with multiple and complex needs who are struggling to access important services (such as healthcare or housing) and experiencing at least three of these risk factors:

- **Homelessness**
- **Addiction** (drug or alcohol problems)
- **Reoffending** or contact with the criminal justice system
- **Mental ill health**
- **Domestic Abuse**

Our goal is to help people find a way through difficult circumstances, giving them support to grow in confidence so that they begin to engage and make positive choices to improve their health and wellbeing,

Our Navigator model

Both services are provided by our team of Navigators, who work on a 1:1 basis to understand each client's situation and build up a positive, trusting relationship. Our services can help vulnerable adults to:

- Register with a GP
- Access drug and alcohol recovery services
- Access individual health assessments
- Maintain contact with probation services
- Complete applications for financial support or benefits

- Access urgent or specialist healthcare
- Make contact with community kitchens
- Attend appointments

Our support is tailored to the specific needs of our clients and can vary depending on individual circumstances.

Refer someone to WY-FI Plus

Any vulnerable adult can be referred for support through WY-FI Plus if they meet our service criteria and are willing to work with us and make changes.

To find out more or make a referral, please email wypiplus@spectrum-cic.nhs.uk.