

WY-FI Plus

WY-FI Plus is a community partnership supporting people with multiple and complex needs to improve their health and wellbeing. WY-FI Plus comprises two elements: An inclusive Healthcare Service and WY-FI.

Inclusive Healthcare Service

This is a tailored support service for adults who are currently homeless or rough sleeping. Through this, we offer:

- Healthcare assessments and health education
- Focused 1:1 Navigator support for homeless adults
- Signposting to support agencies, including community kitchens and charities

WY-FI

WY-FI is a navigation service which helps vulnerable people to get the right support when they need it most. We work with adults with multiple and complex needs who are struggling to access important services (such as healthcare or housing) and experiencing at least three of these risk factors:

- Homelessness
- Domestic Abuse
- Mental ill health
- Addiction (drug or alcohol problems)
- Reoffending or contact with the criminal justice system

Our goal is to help people find a way through difficult circumstances, giving them support to grow in confidence so that they begin to engage and make positive choices to improve their health and wellbeing.

Our Navigator model

Both services are provided by team of Navigators, who work on a 1:1 basis to understand each client's situation and build up a positive, trusting relationship. Our services can help vulnerable adults to:

- Register with a GP
- Access drug and alcohol recovery services
- Access individual health assessments
- Maintain contact with probation services
- Complete applications for financial support or benefits
- Access urgent or specialist healthcare
- Make contact with community kitchens
- Attend appointments

Our support is tailored to the specific needs of our clients and can vary depending on individual circumstances.

Refer someone to WY-FI Plus

Any vulnerable adult can be referred for support through WY-FI Plus if they meet our service criteria and are willing to work with us and make changes. We receive referrals from organisations in the Wakefield district, including:

- Drug and alcohol treatment services
- Police and Probation services
- Housing providers and hostels
- Mental health services
- Wakefield District Domestic Abuse Service (WDDAS)
- Primary care services

To find out more or make a referral for a vulnerable adult, please email wfyplus@spectrum-cic.nhs.uk.



A helping
hand for our
community