

WY-FI Plus Our Navigator Model

1 Support

WY-FI+ provides 1:1 support for vulnerable adults with multiple and complex needs, such as homelessness, mental ill health, addiction or offending. We aim to 'navigate' them towards support services.



2 Referral

Clients are referred to WY-FI+ from a range of community organisations in Wakefield, including probation services, drug and alcohol treatment services and primary care.



3 First Meeting

Our Navigators then meet with the client to understand more about their situation and explain the support we can offer.



4 Navigators

Over time, we support clients to engage with community services, 'navigating' them to the right support and helping them engage.



5 Engagement

As the client grows in confidence and begins to manage their wellbeing, their need for navigator support tapers down.



6 Discharge

Once a client is stabilised and engaging well with services, they are discharged from WY-FI+.

